

Forum Press Release

Ucamco Customer Service launch online forum to boost user expertise.

Ucamco have launched a new tool to increase CAM and photoplotting productivity for their users, the first Ucamco online discussion forum.

Aimed at all users of Ucamco's front-end engineering software and laser photoplotters, the new online user forum will allow them to exchange experiences of the products, share ideas and productivity-boosting tips, and to pass on ideas for new functionality to Ucamco's development engineers.

Ucamco see the new forum as complementary to their other training and support services. It provides a meeting place for Ucamco customers. Online discussion creates a community of users sharing ideas informally among themselves. Together they build up a pool of knowledge based on the experience of hundreds of front-end and photoplotting engineers. Ucamco also use the discussion forum to post company news and information on new products.

The online forum forms part of Ucamco's recent initiatives launched to help customers get the maximum benefit from their investment in Ucamco products. These include online support and productivity audits using remote-access software, web-based training sessions on specific topics either general or customised, and webinars to launch new product releases. These new services are in addition to Ucamco's global network of customer call centers to resolve specific hardware and software issues.

Ucamco engineers moderate the discussion topics and posts, provide specific answers where relevant and ensure that the discussions are run in a professional manner.

For more information contact info@ucamco.com