



Job opening: hardware service supervisor

Ucamco is the market leader in PCB CAM and Pre-CAM Software, Laser Photoplotters and Direct Imaging Systems. We have more than 35 years continuous experience developing and supporting leading-edge front-end tooling solutions for the global PCB industry. We help fabricators world-wide raise yields, increase factory productivity, and cut enterprise risks and costs. More info at www.ucamco.com.

We are currently looking for a new **hardware service supervisor**.

Job description

- You are responsible for the hardware service (installation, repair and maintenance of precision industrial imaging equipment)
- You manage the service engineers, monitor the team and their assignments
- You monitor and optimize the service budget
- You handle service requests: register, analyze, dispatch and follow-up
- You make the planning for the service engineers and their interventions
- You prepare and follow up hardware service-related invoices
- You report directly to the Imaging Product Group Director

The perfect candidate

- Is a self-motivated enthusiast
- Doesn't shy away from taking responsibility
- Is strongly customer-oriented with good technical communication skills
- Has a big advantage if he/she has technical knowledge
- Has a commercial focus
- Is a great team player who likes taking the initiative
- Is fluent in Dutch and English; German is a big plus
- Can present successful relevant experience in a similar role
- Owns a Bachelor-level degree or equivalent by experience

The right candidate will be a valued member of a friendly, team-oriented, growing international company that is a leader in its field and is dedicated to excellence in all it does. Dynamic and fun, the company offers a great working atmosphere, an attractive salary and extra-legal benefits.

Please contact humanresources@ucamco.com with your resume and references. It may be the best thing you ever did!